

IRON PONY[®] MOTORSPORTS

PRODUCT RETURN FORM

THANK YOU FOR YOUR ORDER. WE WANT YOU TO BE SATISFIED WITH YOUR PURCHASE.

Please inspect all packages upon receipt for any errors, shortages, or shipping damages and notify Iron Pony. Iron Pony cannot and will not be held responsible for any errors, shortages or shipping damages after five (5) business days.

IN THE EVENT OF SHIPPING DAMAGE – DO NOT RETURN PRODUCT.

All merchandise and packaging must be held for the delivery company to pick up and inspect to qualify for a claim. If you require instructions please contact us immediately.

IRON PONY DIRECT, LLC[®] HOURS OF OPERATION

Monday - Friday: 9:00 AM - 8:00 PM, Saturday: 9:00 AM - 2:00 PM Eastern Standard Time.

Contact us by phone at 1-877-799-7669 or by e-mail, including invoice number and shipping confirmation number, at returns@ironpony.com.

RETURN POLICY

Return current, new and/or unused items for a refund, or exchange within 30-days of receipt. Items must be current, in new, unused resalable condition with original packaging and accompanied with your order invoice. Closeout items that are new & unused may be exchanged for items of equal or greater value within 10 days of receipt. No refunds or credits will be issued for closeout items. Iron Pony is not responsible for original or return shipping charges should you choose to return or exchange any item. All returns are subject to final inspection upon arrival to us, with or without a return authorization. There is an \$8.95 flat rate shipping fee that covers ground service delivery charge on all exchanges. Any used or leftover credit will be applied to your customer account and is valid for use within one year. *SPECIAL ORDERS, ELECTRICAL, WORN, USED OR INSTALLED ITEMS ARE NOT RETURNABLE. NO REFUNDS ISSUED FOR UNUSED OR PARTIALLY USED GIFT CARDS.*

WARRANTY RETURNS

Items that have been worn, used, or installed are subject to the manufacturer's warranty and may be required to be returned to the manufacturer for warranty consideration. If approved, warranties provide for the repair, or replacement of the item(s) by the manufacturer, not refunds. The only warranties applying to the part(s) are those which may be offered by the manufacturer. The selling dealer hereby expressly disclaims all warranties either expresses or implied including any implied warranties of merchantability or fitness for a particular purpose and neither assumes nor authorizes any other person to assume for it any liability connection with the sale of the part (s) and/or service. Buyer shall not be entitled to recover from the selling dealer any consequential damages to property, damages for loss of use, loss of time, loss of profit or income or any other incidental damages.

RETURN PROCEDURE

Contact Customer Service at 1-877-799-7669 or send an email, including invoice number and shipping confirmation number, to returns@ironpony.com to receive an authorization number.

- Include a copy of the invoice the item(s) were purchased on.
- Merchandise should be well packed and insured to its value for your protection.

Ship all returns with completed information (below) to:
Iron Pony Direct, 5436 Westerville Rd., Westerville, OH 43081

Customer Name: _____ Customer Number: _____

Invoice Number: _____ Return Authorization Number: _____

Quantity	Part Number	Size	Color	Description	Notes

Please exchange for:

Quantity	Part Number	Size	Color	Description	Notes

RETURNS MAY ALSO BE RETURNED AT OUR RETAIL STORE
IRON PONY MOTORSPORTS: 5436 Westerville Rd., Westerville, OH 43081.
 Monday - Friday: 10:00 AM - 8:00 PM, Saturday: 9:00 AM - 6:00 PM, Sunday: 10:00 AM - 5:00 PM